

# Care Champion AWARD

## NORTH VALLEY NURSING CENTER

For a valued employee recognized for their service and creating exceptional care experiences with our guests and team members.

*Congratulations!*

I am the DSD at NVNC, and as I was walking down the hallway a family in the sub acute unit stopped me and expressed his gratitude to Mario. The family member told me that when Mario is assigned to his wife, Mario already knows what to do. "Mario anticipates the needs of my wife and he comes and change my wife. Mario always make sure that my wife is comfortable, clean and dry without being asked to do so. He knows his patients and anticipates their needs." Mario truly deserves genuine care/care champion award.



*Mario Escobar*

*Date: 01/15/2018*

# Care Champion AWARD

## NORTH VALLEY NURSING CENTER

For a valued employee recognized for their service and creating exceptional care experiences with our guests and team members.

*Congratulations!*

Uvaldo is an exceptional individual who works so diligently with our guests and our team. During his shift, he does not have down time because he helps his peers.

When I visited one of our Residents she told me that “Uvaldo is our RT who not only helps us but he makes sure he is helping all CNAs regardless of what they would need”

Nothing is too hard for Uvaldo and you will always find him with a smile in his face. Uvaldo lives the SERVICE Covenant with residents, guests and team members. Thank you Uvaldo for being YOU.



**NORTH VALLEY**  
NURSING CENTER



**Uvaldo Perez**

November 2017

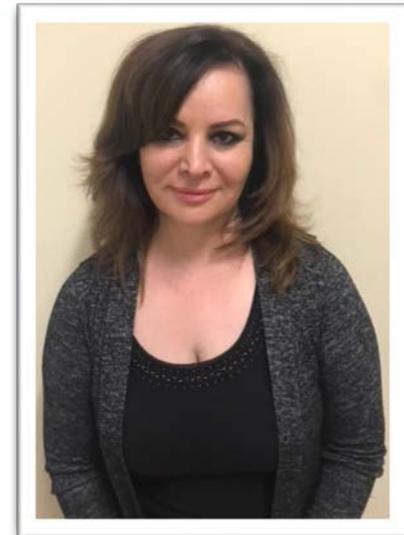
# Care Champion AWARD

## NORTH VALLEY NURSING CENTER

For a valued employee recognized for their service and creating exceptional care experiences with our guests and team members.

*Congratulations!*

Caroline's empathy, compassion and genuine care stands out and cannot be missed. One day, a Resident pulled me aside and said "Caroline is always asking what we would like to do. She truly likes to hear our opinion and receive our feedback." It is often witnessed how Caroline takes initiative to go above and beyond to delight our residents, guests and team members. She is dedicated to creating special times and to ensuring each of our residents are enjoying activities in the dining area or in their room during room visits. She excels in finding ways to address every request and makes sure no one is left out. Thank you Caroline for your Smile, Empathy, and Integrity.



**Caroline Yacob**

November 2017